

**Ms Gail D. Krpata
134 Janney Court
Fredericksburg, VA 22408-4011
711-540-898-9155 TTY**

August 1, 2002

Marlene H. Dortch Office of the Secretary Federal Communications Commission (FCC) 445 12th Street SW, TW-A325 Washington, D.C. 20554 Re: Ultratec's Petition on CapTel - Docket 98-67 As a person who has experienced CapTel, I am sending these comments to support Ultratec's petition to the FCC on the offering of CapTel service. I have had the opportunity to experience CapTel calls, and can tell you first hand the impact it has made on my ability to use the telephone. I started learned thru the Ultratec CapTel training and learned a lot, it was a new life for me. I started using the CapTel phone, I was overwhelming and tears. My child really hates for me to call the RELAY. They are very uncomfortable for 10 years. The first time I use CapTel..wow they were surprise that they didn't have to say GA after ending the sentences every time and hate waiting for their turns with CapTel they don't have to wait any answer. And also I can ably to hear their voices and read the captioned on my screen on CapTel. I used try VCO before but I had hard time and decided use my TTY thru the RELAY. I would like to see the CapTel become a permanent and full time services. In closing, CapTel should be recognized by the FCC as a reimbursable TRS service.

Thank you for your attention and time.Sincerely,
Gail D. Krpata
gkrpata@hotmail.com